

2017 Case Management Information

Managed Care
Private Pay
Service Sites

Programs and services for *1785 participants*

- 97% Case management clients share they are **doing things more meaningful** to them because of their work with Aging Services.
- 96% Caregivers report feeling **decreased levels of stress** since working with case management.
- 94% Clients sharing they are **better able to take care of their needs** with the support of their case manager from Aging Services.
- 95% Individuals reporting **improved social connectedness and feeling they belong in their community**, which supports healthy living, because of Aging Services resources, referral, service coordination, and case management.
- 94% Reporting **they are better able to handle things when they go wrong while remaining at home** since working with Aging Services.

Participant Quotes

'My case manager is always there when I need her and she listens to me.'

'I have tried making these calls all day. My case manager is the only one who called me back!'

'Thank you for helping me set up rides to the grocery store and getting meals. My daughter lives so far away. It helps to know someone close can help me.'

'I am so glad my neighbor told me about Aging Services! I think I can stay home now.'